

8. Training Assessment Answer Key



Name:
Directions Write the letter of the correct answer in the blank for each question. Please DO use a copy of the Nebraska WIC Approved Foods List as you complete this assessment.
D 1. WIC stands for women,, and children. A. in need B. in hunger C. immature babies D. infants
A 2. Which action do you take <u>before</u> scanning the first WIC food item? A. Ask for the WIC check B. Ask to see the WIC identification folder C. Ask the WIC customer to sign the WIC check D. Complete the purchase amount on the WIC check
B 3. A WIC customer gives you the following check on the current date. Which is the right action to take? A. Tell the customer to bring the check back in a month when it is valid B. Tell the customer that the check is out of date and cannot be used C. Tell the customer to be more mindful of the date and accept it for use D. Tell the customer that this check just became valid today and accept it for use
 4. Where in the store can you find your WIC Approved Foods List or WIC Approved Food Card? A. Checkstand B. Trash C. Vendor handbook D. Both A & C

5. Which statement is true about WIC fruit and vegetable checks?A. They list specific food items approved for purchase

C. The customer cannot make up the difference in the cost of items

B. They specify no organics

D. They have a maximum cash value

- C 6. You make a mistake when writing in the total purchase amount on a WIC check. The customer has not yet signed the check. What should you do?
 - A. Use WIC-provided white-out to cover the mistake and write it in again
 - B. Draw a large "X" through each incorrect number and write the correct numbers just below
 - C. Draw a single line through the entire amount and write the correct amount in the space below
 - D. Explain to the customer that the check is no longer valid
- A 7. Which of the following items is WIC approved?
 - A. Pepperidge Farm Stone Ground 100% Whole Wheat bread in a 16-oz. loaf
 - B. Sara Lee Soft Wheat bread in a 20-oz. loaf
 - C. Healthy Choice 100% Whole Wheat bread in a 24-oz. loaf
 - D. Wonder Soft 100% Whole Wheat bread in a 20-oz. loaf
- D 8. Which statement is true about Welch's 100% Grape
 - 11.5-oz. frozen juice concentrate?
 - A. The size of this item is not approved
 - B. The flavor of this item is not approved
 - C. The brand of this item is not approved
 - D. This item is WIC approved



- C 9. Which statement is true about WIC transactions?
 - A. WIC items must be placed in a reusable bag at checkout
 - B. WIC items and non-WIC items should be mixed together
 - C. WIC items should be grouped by WIC check
 - D. WIC items do not qualify for coupons or store specials
- D 10. Which statement is true about a proxy/alternate shopper?
 - A. This person must show identification
 - B. This person must show a letter from the WIC participant
 - C. This person pays a small fee to be a proxy/alternate shopper
 - D. This person signs the WIC check just as the WIC participant would sign it
- A 11. A customer wants to buy name-brand cheese instead of store-brand cheese with her WIC check. She offers to pay the difference in the cost between the two cheeses. What is the correct response?
 - A. Explain that there are no exceptions to the rule and offer to have someone get the storebrand cheese
 - B. Explain that payment cannot be accepted, but you can make an exception if you initial the WIC check
 - C. Accept the payment and scan the name-brand cheese with the WIC check
 - D. Tell her that her request is illegal and deny her service
- _____ 12. Which of the following items can be purchased with a WIC fruit and vegetable check?
 - A. Cilantro
 - B. Salad bar items
 - C. Red potatoes
 - D. Caesar salad kit

- A 13. A WIC customer is authorized to buy 36 oz. (or less) of WIC approved cereal. She has presented one 22-oz. box of General Mills Cheerios. Which of the following could she also add to this transaction?
 - A. Kellogg's Corn Flakes, 12-oz. box
 - B. Quaker Oatmeal Squares Cinnamon, 16-oz. box
 - C. Malt-O-Meal Honey Graham, 14-oz. box
 - D. Kashi 9 Whole Grain Flakes, 10-oz. box
- B 14. Which is likely a reason your store participates in WIC?
 - A. Tax-credits
 - B. Service to the community
 - C. Shoplifting reduction
 - D. State law requirement
- C 15. What is the next step after you complete the purchase amount on a WIC check?
 - A. Scan the WIC food items
 - B. Check ID
 - C. Ask for a signature
 - D. Offer the purchase receipt

Identify the following components on the WIC check image shown below.

- D 16. Date range for valid use
- C 17. Signature line
- B 19. Purchase amount box
- A 20. Authorized food listing
- E 21. Corrected amount

